

WELCOME TO
Discussion Panel

CONFLICT MANAGEMENT AND THE EU

Economic Forum Krakow
9 Sep 2010, 13:30-14:45

► **PARTNER**

- Institute for Conflict Management, European-University Viadrina Frankfurt (Oder)

► **MODERATOR**

- **Professor Dr. Lars Kirchhoff**, Professor of Public International Law and Director of the Institute for Conflict Management, European University Viadrina Frankfurt (Oder), Germany

► **PANELISTS**

- **Hannah Tümpel, M.A.**, Manager of the Dispute Resolution Services at International Chamber of Commerce (ICC), Paris, France; Alumna of the Master Program in Mediation, European University Viadrina Frankfurt (Oder), Germany
- **Professor Günter Verheugen**, former Vice-President of the European Commission (Enterprise and Industry), Brussels, Belgium; Professor of European Governance, European University Viadrina Frankfurt (Oder), Germany
- **Dr. Antje Herrberg**, Director of the European Forum for International Peace and Dialogue (MediatEUr), Brussels, Belgium/Berlin, Germany; Senior Mediation Advisor of the Crisis Management Initiative (CMI), Brussels, Belgium
- **Dr. Natalia Mirimanova**, Senior Advisor of the Eurasia Team at International Alert, Belgium; Co-Director of the Crimea Policy Dialogue (PATRIR)

► **COMMENTATOR**

- **Anne Isabel Kraus**, Coordinator of the Institute for Conflict Management and the Center for Peace Mediation, European University Viadrina Frankfurt (Oder)/ Humboldt-Viadrina School of Governance, Berlin, Germany



DEFINITIONS

- **Conflict** is a situation where an action (or a recognisable intention of an actor) affects the interests of at least one other actor in a way that it seems to be impossible for all of the respective interests to be fully satisfied.
- **Conflict management** is the systematic and institutionalised handling of a conflict in order to deliberately influence its course including non-violent measures as well as the use of force. Key characteristics are transparency, controllability and efficiency.
- **Alternative Dispute Resolution (ADR)** includes all non-violent procedures dealing with conflict beside litigation and arbitration. The main procedural options are negotiation, mediation, conciliation, expert determination and their hybrid formats.
- **Mediation** is a voluntary ADR-procedure where the parties develop a consensual, interest-based solution with the assistance of a third person.

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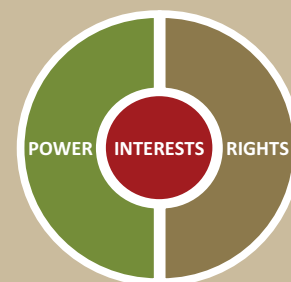
KEY MESSAGES

- **A major paradigm shift is taking place in conflict management:** We are in the midst of a paradigm shift in what constitutes effective conflict management in and beyond the EU. Power-based approaches have been replaced by rights-based structures which are now increasingly opened to interest-based processes of Alternative Dispute Resolution (ADR). This trend is causing a fundamental change in the way conflicts are understood and managed, ranging from the spheres of civil society and business to the political arena.
- **Change is – initially – coming from the bottom up and increasingly supported by power actors:** In the last decades, the real-world laboratories of NGOs and companies set the trend by best practices demonstrating how conflict resolution can be more participative, transparent, controllable and efficient. By now, the trend is coming up to the level of member states and the EU as an international actor: New concepts and strategies for conflict prevention and intervention are attempted and well-funded mediation and conflict management capacities established.

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BASIS AND INSTRUMENTS OF CONFLICT MANAGEMENT

BASIS FOR CONFLICT MANAGEMENT



SPECTRUM OF CONFLICT MANAGEMENT INSTRUMENTS



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Round Table Mediation und Konfliktmanagement der deutschen Wirtschaft

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Mitglieder

Anbei finden Sie eine Liste der am Round Table Mediation und Konfliktmanagement kontinuierlich und aktiv mitarbeitenden Unternehmen. Weitere Unternehmen nehmen zur Zeit in Anbahnung einer Vollmitgliedschaft am Round Table teil.

- SAP AG
- E.ON Kernkraft GmbH
- Aareon AG
- ABB AG
- AUDI AG
- Bayer AG
- Bombardier Transportation GmbH
- Deutsche Bahn AG
- Deutsche Bank AG
- Deutsche Lufthansa Technik AG
- Deutsche Telekom AG
- E-Plus Mobilfunk GmbH & Co. KG
- EnBW AG
- ERGO AG
- Fraunhofer Gesellschaft
- GRUNDIG Intermedia GmbH
- HSG Zander GmbH
- Nokia Siemens Networks GmbH & Co. KG
- Parsche AG
- Siemens AG
- ZDF
- Institut für Konfliktmanagement an der Europa-Universität Viadrina (Wissenschaftliche Begleitung)

<http://rtmkm.de>

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LINKS

- Dispute Resolution Service OF International Chamber of Commerce (ICC)
www.iccwbo.org/court
- Round Table Mediation and Conflict Management of German Economy (RTMKM)
www.rtmkm.de
- International Alert (IA)
www.international-alert.org
- European Forum for International Mediation and Dialogue
www.mediationnet.eu
- Crisis Management Initiative (CMI)
www.cmi.fi
- European Council's Concept on Strengthening EU Mediation and Dialogue Capacities
<http://register.consilium.europa.eu/pdf/en/09/st15/st15779.en09.pdf>

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COUNCIL OF THE EUROPEAN UNION

Brussels, 10 November 2009

15779/09
LIMITE

COPS 673
CIVCOM 833
PESC 1521
POLMIL 31
CONUN 122
COSDP 1087
COSCE 7
RELEX 1048

"IA" ITEM NOTE

From : General Secretariat of the Council
To : COREPER/COUNCIL
Subject : Concept on Strengthening EU Mediation and Dialogue Capacities

COREPER is invited to recommend to the Council to adopt the Concept on Strengthening EU Mediation and Dialogue Capacities, as it has been agreed by PSC on 28 October 2009.

15779/09 DGE IX JS/ez **LIMITE EN**¹

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CONTACT



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